

# C1 Mailbox Continuity

## Eliminate email downtime risks

**Email continuity is vital to protecting communication, workflows and access to business information. Mimecast Mailbox Continuity eliminates the impact of primary email system downtime, enabling uninterrupted email access for employees from any device.**

Whether your email is on-premise, in the cloud or a hybrid of the two, Mimecast delivers simple, cost-effective protection against downtime events. This includes planned maintenance, cloud outages, system failure, natural disasters and migrations.

### How it works

- Inbound and outbound mail is routed through the Mimecast Platform and is automatically retained for 58 days.
- Journaling captures and retains internal mail.
- Replication of folder<sup>1</sup>, calendars and sync of contacts maintains 'business as usual' operation.
- Full historical archive access with Mimecast Archiving option.
- Mimecast for Outlook – employees continue using email in Outlook when the primary system fails. When systems come back online, the Outlook client synchronizes content and removes duplicate messages.
- Mimecast Mobile and Mac apps – always-on access to send and receive email via Mimecast. Mail is optionally copied to the employee's inbox when it comes back online.
- Mimecast web app – full email functionality available anytime from any browser.

### KEY BENEFITS:

- 100% service available SLA along with RPO/RTO times close to zero.
- Supports a business continuity strategy for cloud, hybrid and on-premise email infrastructures.
- Protects employee productivity with fully functional live and historic email as well as calendar access via Outlook®, mobile, web and Mac apps.
- 100% cloud delivery means no hardware or software required.
- Streamlines and reduces the risk of email disruption during migration to cloud email services like Office 365™.

“The ability to work even when the server is down is a great advantage for the company and we know that even if something happens to Exchange, we're covered.”

— **NetSuite**



### Watch the Mailbox Continuity Video

Learn more about how Mimecast delivers always-on email during outages.

[mimecast.com/products/email-continuity](http://mimecast.com/products/email-continuity)



<sup>1</sup> Requires Archive Power Tools Add-on



## Leading employee experience

Mimecast for Outlook, mobile, web and Mac apps are designed to maintain employee productivity when primary email systems are unavailable. They offer fully functional email capabilities, including the ability to send, receive, reply and forward emails and attachments – unlike other so-called continuity services that merely spool incoming mail. Mimecast even maintains distribution list functionality. Mobile, Mac and web apps can be used anytime too – even when a connectivity issue may be affecting just one employee.

Mailbox Continuity means employees are unaffected by mail system upgrades or migrations. All app activity can be synchronized automatically when primary systems come back online.

## Simple management

Administrators can rapidly trigger continuity events when primary email systems are offline, switching all Outlook clients to send and receive email directly via the Mimecast platform. An in-built SMS notification capability provides a fast and reliable communication path between IT and employees during email outages. This allows IT staff to focus on the root cause of the outage or protect against cloud email downtime without the distraction of a flood of helpdesk calls.

Administrators can overcome localized connectivity issues by enabling individuals or groups of employees to invoke ad-hoc continuity mailbox access directly from Outlook without triggering an organization-wide continuity event.

When deployed alongside Mimecast Security and Archiving services, full email protection and archive access are maintained during continuity events.

## Make Email Safer for Business

Mimecast integrated service bundles deliver the ultimate in cyber security, resiliency and archiving. Get comprehensive risk management or address specific requirements - all in a single platform.

[LEARN MORE](#)

[mimecast.com/products/email-management-bundles](http://mimecast.com/products/email-management-bundles)

S1	Advanced Threat Security	✓	✓
D1	DLP & Content Security	✓	✓
C1	Mailbox Continuity	✓	✓
A1	Email Archiving		✓
ADD-ONS	Large File Send, Secure Messaging, Archive Power Tools		
		M2	M2A

Mimecast (NASDAQ: MIME) makes business email and data safer for thousands of customers with millions of employees worldwide.

Founded in 2003, the company's next-generation cloud-based security, archiving and continuity services protect email and deliver comprehensive email risk management.



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